

**VENUE 121, Dagenham Working Men's Club", 121 Broad Street, Dagenham: Complaints list/actions**

<b>Item No.</b>	<b>SRU Ref.</b>	<b>Date</b>	<b>Time (hrs)</b>	<b>Incident/Action</b>
<b>0</b>	529083	28/8/2020	22.00	<p>Officer states: On Friday 28th August 2020 at approximately 22.00 hours on duty with SW outside 121 Broad Street, loud amplified music and singing could be heard from the Revival Centre which is based on the ground floor of the building (building split into two different businesses). The music could be heard out in the street from approximately 25 feet away and is in a residential area where I am aware that the residents have complained about the building's usage previously.</p> <p>Reactive visit to Apostolic Movement Church at the Revival Centre, 121 Broad Street, Dagenham, Essex. On Saturday 29 August 2020 at 01.50 hours on duty with SW. Complaint received re loud music coming from The Club based in 121 Broad Street. Visited the complainant who stated music was so loud it could be heard in the street and was keeping her awake. The music was also vibrating her walls. No noise could be heard from her property as the music had stopped. I am aware the building is split into separate entities, one being the Club, which is currently closed due to Covid-19 Direction Notice. The other entity is in the Revival Centre, the Apostolic Movement Church. Visited premises spoke to person in charge who said the loud music has since stopped, but they are holding a late-night mass which is a regular occurrence.</p> <p>Noise abatement notice S80 served on 2/9/2020.</p>
<b>1.</b>	542135	14/5/2021	22.11	Music from rooftop. Contacted reporter at 22.36h; no answer; at 22.40h, officers visited and checked club & Causton square – all quiet.
<b>2.</b>	543486	8/ 6/2021	20.20	Music on the rooftop. Contacted reporter. Noise ceased.
<b>3.</b>	543491	8/ 6/2021	21.07	Music just started again. Unable to contact client by phone-first contact.
<b>4.</b>	543755	12/ 6/2021	20.08	Loud music on the rooftop. Unable to contact client by phone-first contact.
<b>5.</b>	543832	13/ 6/2021	20.49	Officer contacted reporter regarding music from the roof terrace and visited; no stats nuisance witnessed as music down when visited. Reactive visit to club. Music loud from rear of club, asked to take inside, they complied.
<b>6.</b>	543843	13/ 6/2021	22.31	<p>Playing very loud music. Officers contacted reporter regarding loud music but could not be visited as in occupation of part of the premises and as there were people out the front of the club.</p> <p>Reactive visit to club. Officers asked for the music to be turned down, very obstructive, would not let officers inside, second visit, music lowered but still audible.</p>
<b>7.</b>	543853	13/ 6/2021	23.58	Loud music from club. Reporter contacted. Officers called 101 called at 00:38h for support and to attend club with them as it was third visit that evening.
<b>8.</b>	543855	14/ 6/2021	01.39	Loud music (Church service). Unable to contact client by phone-first contact.
<b>9.</b>	544070	16/ 6/2021	22.50	Section 80 Breach notice served on 2/9/2020. FPN S80ZA served on 17/6/2021. FPN payment made of £400.00 paid by debit card 27/07/2021.
<b>10.</b>	544469	23/ 6/2021	22.17	<p>Rooftop loud music. Officer called reporter at 22.40h and could not be reached and couldn't leave message.</p> <p>Reactive visit by officers to reporter 23.06 hrs – check area front &amp; rear of club and at reporter's address found all quiet.</p>

11.	544538	24/ 6/2021	20.00	<p>BBQ and loud music on roof. Officer calls reporter regarding loud music from the roof terrace of the club at 121 Broad St. Reporter advises ongoing and to visit. Reactive visit reporter address. Noise nuisance witnessed.</p> <p>101 called at 21:00 for support as too many people outside. Police called back at 21:54 to tell officers that they had no one to send.</p> <p>Reactive visit to club, live music upstairs in the club with a BBQ on the roof terrace. Music turned down on request.</p>
12.	544550	24/ 6/2021	23.49	<p>Loud music from next door. Telephone call made reporter regarding loud music from the club at 121 Broad St to flat.</p> <p>Reactive visit to reporter at 00:00; the music had stopped.</p>
13.	545119	3/ 7/2021	21.34	<p>Party since 6pm, over 100 people inside out on rooftop – loud voices. Unable to contact client by phone-first contact.</p> <p>Reactive visit club. Lots of people in street, voices heard from terrace of 121 Broad St. Party had finished. ASB witnessed, vehicle window smashed by patron of 121. Not SNN but nuisance.</p>
14.	547006	2/ 8/2021	21.03	<p>Rooftop loud music. Unable to contact client by phone-first contact. Message left.</p>
15.	549650	18/ 9/2021	21.09	<p>Social Church - Loud music/singing. No Action as OOHs.</p>
16.	550438	2/10/2021	20.52	<p>Very loud music. Telephone call made to reporter at 21:02, who advised music is still ongoing and happy for officers to witness the noise from within their property, as No symptoms of Covid.</p> <p>Reactive visit to reporter. Noise ceased/not occurring when officers visit.</p>
17.	550443	2/10/2021	22.39	<p>Very loud music recurrence. Telephone call made to Reporter at 22:48. No answer.</p> <p>Reactive visit to complaint address. Music witnessed from church. Occupiers complied with officer's request to turn music down.</p>
18.	550444	2/10/2021	22.55	<p>As above. Duplicate.</p>
19.	551225	16/10/2021	21.42	<p>Rooftop party. Telephone call made to reporter at 21.55h. No answer. Left message.</p> <p>Reactive visit to reporter addresses at 22.12h. Listened from outside – all quiet.</p>
20.	551556	23/10/2021	20.54	<p>Another unlicensed party loud music, people shouting on rooftop, been going since 4pm. Telephone call made to reporter 21.15. Voice mail. Left Message to return call.</p> <p>Reactive visit to club at 21.37. Witnessed background music and not stats.</p>
21.	551937	29/10/2021	23.53	<p>Noise/music on roof terrace. Telephone call made to reporter 23:57 who confirmed there was noise from the roof terrace at 121 Broad Street - agreed to visit.</p> <p>Reactive visit to reporter at 00:10 - voices and shouting heard from roof terrace.</p> <p>Attended the club after and went onto roof terrace, a group of 6 IC3 and IC1 males and females were drinking alcohol and listening to music from a small speaker. They were unaware that they were causing a problem and agreed to stop playing music and other noise.</p>

<b>22.</b>	552107	2/11/2021	19.59	<p>Party with music and drums noise from venue roof terrace. Telephone call made to reporter.</p> <p>Reactive visit to reporter; music heard but very low, comp says it's just gone down. Noise in the officer's opinion is not a Statutory Nuisance</p> <p>Reactive visit to the venue – worship area. Advice given, music turned down a bit and windows closed, Jesus' songs being sung. and preaching.</p>
<b>23.</b>	552109	2/11/2021	20.48	<p>Loud music, drums, singing and people on rooftop Preaching.</p> <p>As above. Duplicate.</p>
<b>24.</b>	552586	13/11/2021	20.13	<p>Party upstairs loud music, rooftop people shouting since 4:30pm.</p> <p>Unable to contact client by phone-first contact, message left at 20:34 and 20:43 no answer.</p>
<b>25.</b>	552588	13/11/2021	21.59	<p>As above. Duplicate.</p>
<b>26.</b>	558782	1/ 4/2022	01.19	<p>Playing really loud music since 6pm.</p> <p>Telephone call made to reporter at 01.26 hours. Reporter advised that her husband has covid19 and is isolating and therefore cannot have visitor, but the working man club are being very loud.</p> <p>Officer informed her that without witnessing the noise from her living quarters it would not be able to take enforcement action but would visit the club and see what we can do from there.</p> <p>Officer arrived at 121 Broad Street at 01.40h 01/04/22 - Not able to gain access to the club, main doors were locked, and side door was also locked. No other access to site.</p>
<b>27.</b>	559536	16/ 4/2022	19.11	<p>Party with live DJ at the church. Noise reported outside of service hours, thus no action.</p>
<b>28.</b>	559539	16/ 4/2022	20.08	<p>Party at upstairs rooftop part of building, loud music live with DJ.</p> <p>Telephone call made to reporter. Unable to contact client by phone-first contact, message left.</p>
<b>29.</b>	559542	16/ 4/2022	20.48	<p>Live DJ party is still going. As above.</p>
<b>30.</b>	560659	7/ 5/2022	23.08	<p>Party on rooftop, loud music.</p> <p>Telephone call made to reporter 23.43h regarding music at No.121 Broad street. Unable to contact client by phone-first contact; left message to return call.</p>
<b>31.</b>	560666	8/ 5/2022	01.02	<p>Party rooftop is still going, and music just come back on.</p> <p>Unable to contact client by phone-first contact; left message to return call.</p> <p>Reactive visit to club.at about 2.28h. Premises closed but saw 4-6 persons coming out of the premises. Queried one of them and was advised that they rented the place for a party but now finished.</p>
<b>32.</b>	562138	2/ 6/2022	22.43	<p>As below.</p>
<b>33.</b>	562144	2/ 6/2022	23.38	<p>Live DJ drums still going extremely loud.</p> <p>Telephone call made to reporter 0.09h regarding music at Dagenham club. Unable to contact client by phone-first contact; left message to return call.</p>
<b>34.</b>	562550	11/ 6/2022	20.09	<p>Very loud music live band and drums.</p>

				<p>Telephone call made to reporter regarding loud music from club.</p> <p>Reactive visit to reporter about at 21:00. Noise ceased/not occurring when officer visits client.</p>
35.	562963	18/ 6/2022	23.12	<p>Live DJ party, loud music.</p> <p>Telephone call made to reporter at 23:23. No answer or voicemail facility. Officers already attending another visit nearby so will be visit to access noise from street level.</p> <p>Reactive visit club. No noise witnessed at time of the visit.</p>
36.	562966	18/ 6/2022	23.36	As above. Duplicate.
37.	562967	19/ 6/2022	00.22	As above. Duplicate.
38.	562973	19/ 6/2022	01.15	As above. Duplicate.
39.	564135	6/ 7/2022	21.09	<p>Live Church choir with drums and piano.</p> <p>No service available. Thus, no action.</p>
40.	564852	16/ 7/2022	19.54	Roof party since 12:30. Large speakers. At least 50 people on the roof and more turning up. Duplicate of R564853. See below.
41.	564853	16/ 7/2022	20.00	Telephone call made to reporter. No answer or voicemail facility.
42.	564864	16/ 7/2022	21.20	Duplicate of 564853.
43.	564876	16/ 7/2022	22.53	Duplicate of 564853.
44.	565783	30/ 7/2022	20.00	<p>Rooftop party with live DJ since 6pm.</p> <p>Telephone call made to complainant at 20.12h. Complainant advised music is still ongoing. Happy for officers to witness the noise from within her property.</p> <p>Officers visited, witnessed a statutory nuisance.</p>
45.	565786	30/ 7/2022	21.04	Duplicate of 565783.
46.	571951	3/12/2022	23.31	<p>Very loud music.</p> <p>Telephone call made to reporter on ***** at 23.40 hrs. Advised loud music still going on - agreed for a visit.</p> <p>Reactive visit to reporter at 23.50h, not granted entry to flat. The male occupant / complainant came to meet me outside and agreed that the music had now been lowered – no further action at this stage as this would not constitute a stat nuisance.</p>